



## Feeding Policy

The Dog Nook at Cranbrook believes mealtimes should feel familiar and stress-free - just like they do at home. We follow each dog's usual feeding routine as closely as possible, making sure they're comfortable, calm, and well cared for around food.

### What we feed

- We ask all owners to bring their dog's regular food with clear instructions, including portion size, feeding times, and any extras (like warm water, supplements, or mixers).
- We're happy to accommodate a range of diets - including raw, kibble, home-cooked, or combination feeding - as long as all food is provided by you.
- If your dog runs out of food while staying with us, we'll contact you to arrange a top-up, or discuss a suitable temporary alternative.

### When & how

- Dogs are fed individually and in a quiet space to avoid stress, competition, or food guarding.
- We feed at the times your dog is used to - whether that's once, twice, or three times a day.
- Slow feeders, lick mats, or enrichment-style feeding are

happily used if they're part of your dog's normal routine.

- Fresh water is always available, indoors and out.

### Cleanliness & safety

- Food and water bowls are washed thoroughly after each use.
- Raw food preparation is handled with care and in line with hygiene best practice.
- We monitor all dogs during mealtimes and report any changes in appetite or behaviour around food.

### Trust & enrichment

- We offer the occasional treat with your permission - always safe, natural, and suitable.
- You're welcome to bring your dog's favourite treats, chews, or food puzzles to help them settle in and feel at home.

### Why it matters

Food is more than just fuel - it's routine, comfort, and familiarity. By sticking to what your dog knows and making mealtimes feel safe and relaxed, we help them feel settled, happy, and well cared for while they're with us.