



Training & Development Policy

Even as a solo business, staying informed, skilled, and up to date is a big part of giving dogs - and their owners - the best possible experience. I take my role seriously, and that means regularly reviewing my knowledge, updating my skills, and making sure I'm always working in line with the latest guidance, regulations, and best practice.

Ongoing learning

I am committed to regularly:

- Reviewing legislation and guidance relating to animal welfare, canine behaviour, first aid, and licensing.
- Keeping up with local authority requirements under the Animal Activity Licensing Regulations.
- Staying informed through reputable industry sources, training bodies, and updates from DEFRA or relevant professional organisations.

Professional development

I aim to complete at least one formal training or CPD course per year, covering topics such as:

- Canine behaviour and communication
- Dog first aid

- Infection control
- Puppy care and development
- Emergency preparedness

I also seek out informal learning opportunities through:

- Webinars, podcasts, and books from trusted professionals
- Industry newsletters and updates
- Networking with other experienced dog professionals

Keeping records

- I keep a log of all training completed, including certificates, dates, and course details.
- Policy and procedure documents are reviewed annually or sooner if regulations change.
- Any new learning is reflected in my day-to-day practice, and policies are updated accordingly.

Why it matters

The more I know, the better care I can give. This isn't just a job - it's a responsibility. By staying informed and proactive, I can give every dog a safer, happier experience, and offer owners true peace of mind knowing that I'm always working to the highest possible standard.